Engagement plan



South Lanarkshire Council

We don't at this point require any further assurance from South Lanarkshire Council (South Lanarkshire) other than the annual regulatory returns required from all local authority landlords.

What we will do

We will review South Lanarkshire's services for people who are homeless with a particular focus on the following areas when we receive the Scottish Government's 2018/19 national homelessness statistics and the Annual Returns on the Charter:

- how people access the service: the percentage of lost contacts before assessment; and
- temporary accommodation: the number of occasions where South Lanarkshire did not make offers of temporary or emergency accommodation where it had a duty to make an offer.

We will also review South Lanarkshire's progress with homes not meeting Scottish Housing Quality Standard (SHQS) when we receive its Annual Return on the Charter in June 2019. At the end of the 2017/18, 125 of its homes did not meet SHQS.

Regulatory returns

South Lanarkshire must provide us with the following annual regulatory returns.

- Annual Assurance Statement:
- Annual Return on the Charter; and
- the return on the Energy Efficiency Standard for Social Housing.

It should also notify us of any material changes to its assurance statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns



Read more about South Lanarkshire Council >

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